



## **INFORMATION MANUAL IN TERMS OF REGULATION 4(A) OF THE PROTECTION OF PERSONAL INFORMATION ACT 4 OF 2013**

### **PRIVACY NOTICE**

This notice explains how we obtain, use and disclose your personal information, in accordance with the requirements of the Protection of Personal Information Act ("POPIA").

At WGK Construction we are committed to protecting your privacy and to ensure that your personal information is collected and used properly, lawfully and transparently.

### **Information we collect:**

We collect and process your personal information mainly to contact you for the purposes of understanding your requirements, and delivering services accordingly and mainly, but not limited to, the necessity to carry out actions for the payment and collection of payment, as required by law. For these purposes we will collect contact details including your name and organisation. We collect information directly from you where you provide us with your personal details. Where possible, we will inform you what information you are required to provide to us and what information is optional. Website usage information may be collected using "cookies" which allows us to collect standard internet visitor usage information.

### **How we use your information**

We will use your personal information only for the purposes for which it was collected and agreed with you. In addition, where necessary your information may be retained for legal or research purposes.

For example:

- To gather contact information
- To confirm and verify your identity or to verify that you are an authorised person
- For the detection and prevention of fraud, crime, money laundering or other malpractice
- For audit and record keeping purposes
- In connection with legal proceedings.

## Disclosure of information

We may disclose your personal information to our service providers who are involved in the delivery of products or services to you. We have agreements in place to ensure that they comply with the privacy requirements as required by the Protection of Personal Information Act.

We may also disclose your information:

- Where we have a duty or a right to disclose in terms of law
- Where we believe it is necessary to protect our rights.

## Information Security

We are legally obliged to provide adequate protection for the personal information we hold and to stop unauthorized access and use of personal information. We will, on an on-going basis, continue to review our security controls and related processes to ensure that your personal information remains secure.

Our security policies and procedures cover:

- Physical security
- Computer and network security
- Access to personal information
- Secure communications
- Security in contracting out activities
- Retention and disposal of information
- Acceptable usage of personal information
- Governance and regulatory issues
- Monitoring access and usage of private information
- Investigating and reacting to security incidents.

When we contract with third parties, we impose appropriate security, privacy and confidentiality obligations on them to ensure that personal information that we remain responsible for, is kept secure.

We will ensure that anyone to whom we pass your personal information agrees to treat your information with the same level of protection as we are obliged to.



## Your Rights: Access to information

You have the right to request a copy of the personal information we hold about you. To do this, please contact us at the numbers/addresses as provided below and specify what information you require. We will need acceptable proof of identity to confirm your identity before providing details of your personal information. Please note that any such access request may be subject to a payment of a legally allowable fee.

## Correction of your information

You have the right to ask us to update, correct or delete your personal information. We will need acceptable proof of identity to confirm your identity before making changes to personal information we may hold about you. We request that you keep your personal information accurate.

## Definition of personal information

According to the Act "personal information" means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person.

Examples of personal information we collect include, but is not limited to:

- Person's identity number, name, surname, physical address, postal code, e-mail address, telephone number, marital status, race, gender, age, national, ethnic or social origin, language and birth of the person
- Information relating to education, business, assets, banking details, financial, criminal or employment history and tax numbers of person.
- Biometric information of the person
- Correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence.
- The views or opinions of another individual about the person; and
- The name of the member if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person.

## How to contact us

If you have any queries about this notice or if you need further information about our privacy practices or wish to withdraw consent, exercise preferences or access or correct your personal information, please contact us:

**Office number: 051 – 432 5601**

